

ANIKET MAKHAL

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PROFESSIONAL SUMMARY

Healthcare documentation professional with over 5 years of experience supporting US telehealth physicians across 7+ medical specialties and 7+ EHR platforms (Athenahealth, Kareo, NextGen, Allscripts, Practice Fusion, AdvancedMD) at OG Healthcare, progressing through five internal tiers to the senior-most documentation role on a promotion-only track. Skilled in identifying and resolving clinical documentation discrepancies, maintaining strict regulatory and confidentiality standards, and working within protocol-driven processes comparable to clinical trial source document review. Now transitioning into Clinical Data Management, Pharmacovigilance, HealthTech, and Healthcare Analytics roles, bringing a proven record of accuracy, compliance discipline, and cross-functional coordination with physicians and clinical teams. GCP ICH E6(R3) certified and a registered pharmacist with a B.Pharm degree, with working knowledge of Python and SQL, applied ML fundamentals, and completed coursework in NLP and deep learning basics through a structured data science program, currently advancing into Generative AI. Comfortable operating in fast-paced, high-volume, detail-critical environments where precision directly affects patient care and compliance outcomes.

CORE COMPETENCIES

- Discrepancy identification and resolution against source records, applied daily across thousands of patient encounters
- Multi platform EHR fluency across 7+ systems (Athenahealth, Kareo, NextGen, Allscripts, Practice Fusion, AdvancedMD), supporting fast adaptation to new data structures and tools
- GCP ICH E6(R3) certified, applied within US telehealth documentation workflows
- HIPAA-context confidentiality and accuracy standards across high-volume patient records
- B.Pharm background with multi-specialty medical terminology exposure (7+ specialties)
- Working knowledge of Python and SQL, applied ML fundamentals (precision, recall, overfitting, underfitting, train/test split, confusion matrix), and coursework completed in NLP and deep learning basics, currently progressing into Generative AI
- Structured rubric-based AI output evaluation (DataAnnotation.tech), assessing model responses for accuracy, helpfulness, and consistency
- Protocol-driven documentation discipline under regulated, audit-relevant standards
- Multilingual: English, Hindi, Marathi, Bengali

PROFESSIONAL EXPERIENCE

Senior Medical Documentation Specialist (senior-most tier, internal promotion track) OG Healthcare | December 2020 to March 2026

- Progressed through five internal tiers over five years (Trainee, Medical Scribe, Executive Scribe, ACE Scribe, Senior Medical Documentation Specialist), reflecting consistent performance and growing scope of responsibility
- Supported US telehealth physicians across more than 7 medical specialties, producing accurate real time clinical documentation during live patient encounters
- Worked live inside 7+ EHR platforms across telehealth practices, building fluency in varied data structures, fields, and documentation formats, a foundation that supports quick adaptation to new clinical data systems and tools
- Reviewed and resolved documentation discrepancies against physician input and clinical records, applying close attention to accuracy and completeness under regulated documentation standards
- Maintained strict compliance with US healthcare documentation and confidentiality requirements (HIPAA context) across thousands of patient encounters
- Worked within structured, protocol driven documentation processes similar to the discipline required in clinical trial source document review and quality checks
- Trained and informally mentored newer scribes on documentation standards and workflow, supporting team-wide accuracy and consistency

AI Data Annotation and Evaluation *DataAnnotation.tech | June 2026 to present*

- Evaluate AI-generated outputs against structured rubrics for accuracy, helpfulness, safety, and tone consistency
- Apply consistent judgment across ambiguous cases, flagging edge cases and inconsistencies against defined evaluation criteria

PERSONAL PROJECT

Clinical Text Classification with GenAI-Assisted Labeling

Built a text classification pipeline on 2,534 real clinical notes across 6 medical specialties (TF-IDF plus Logistic Regression), achieving 49.5% test accuracy and identifying overfitting through a train versus test accuracy gap. Used SQL queries against a SQLite database to break down per-specialty error rates and identify the largest sources of misclassification. Manually compared LLM based pre-labeling against the model's predictions on a 20 note sample, finding the LLM outperformed the ML model (63.2% versus 55% accuracy) and correctly flagged one note as having insufficient evidence to classify rather than forcing a guess. Full project and code available on my GitHub/portfolio.

CONTINUING EDUCATION

Advanced Data Science and AI Program, Learnbay (in progress)

Completed Python and SQL coursework, along with NLP basics and deep learning basics. Currently progressing through the Generative AI module.

EDUCATION

Bachelor of Pharmacy (B.Pharm)

Gautham College of Pharmacy, Bengaluru | 2020

SKILLS

- Clinical documentation and discrepancy resolution
- EHR platforms: Athenahealth, Kareo, NextGen, Allscripts, Practice Fusion, AdvancedMD
- Regulatory and quality documentation standards (GCP)
- Healthcare data accuracy and compliance review
- Python and SQL
- ML fundamentals (precision/recall, overfitting/underfitting, train/test split, confusion matrix)
- NLP basics and deep learning basics; GenAI coursework (in progress)
- Structured rubric-based AI output evaluation (DataAnnotation.tech)
- Excel (VLOOKUP/XLOOKUP, pivot tables)
- Cross-functional coordination with physicians and clinical teams
- Multilingual: English, Hindi, Marathi, Bengali

CERTIFICATIONS

- GCP ICH E6(R3), TransCelerate-recognized, valid through May 2028 (Cert ID GCP-TR-202605-F0249B)
- Maharashtra State Pharmacy Council registration, valid through 2054